

Excellence in Healthcare Leadership

Build your leadership capacity.

The Excellence in Healthcare Leadership (EHL) program is built around four core topics – Teams, Results, Value and Service. The topics are viewed through various lenses – including those of patients and families, medical professionals, administrators and policymakers.

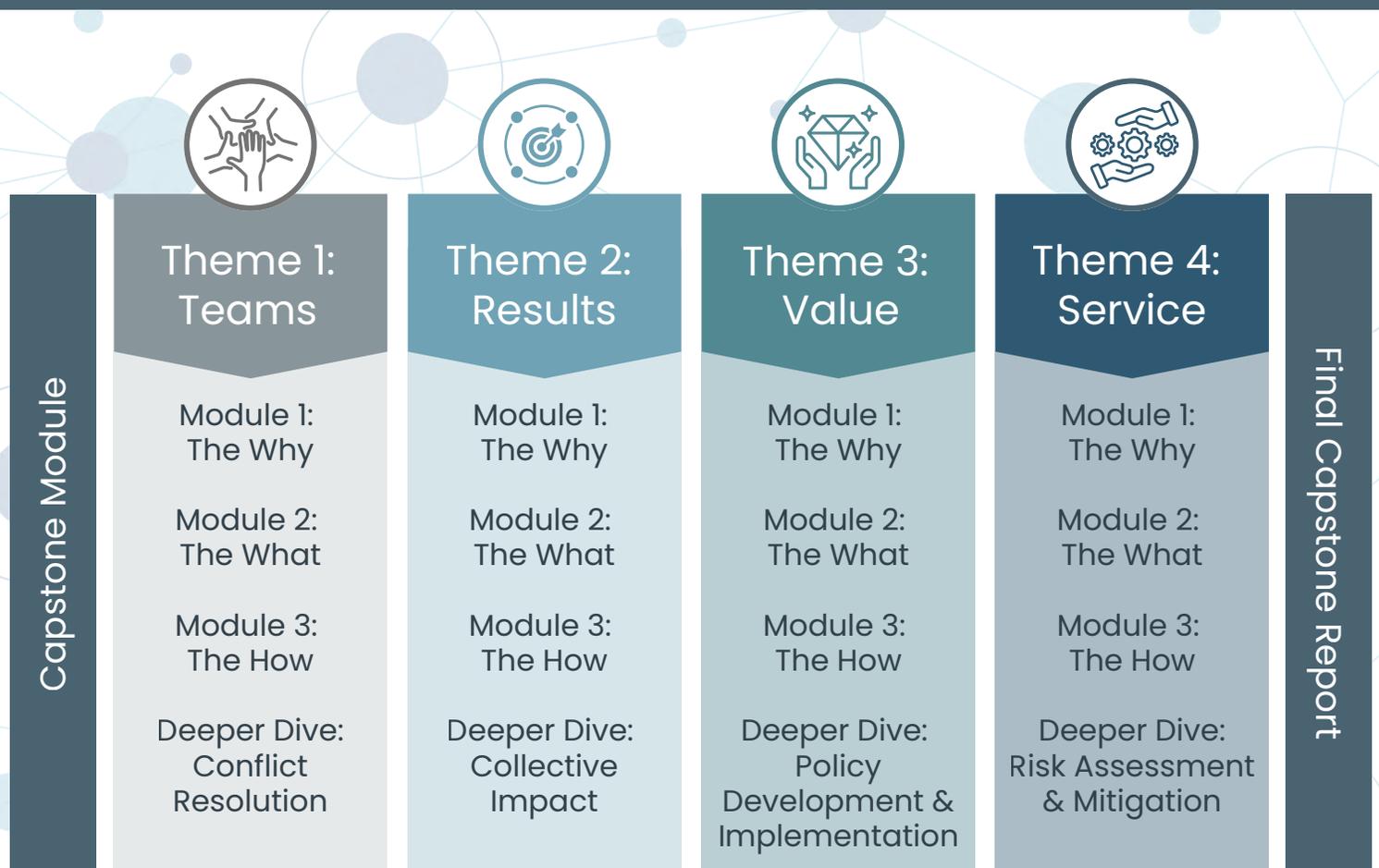
Certified by the Canadian College of Healthcare Leaders (CCHL), the program content aligns with the LEADS in a Caring Environment framework, so you can obtain your Certified Health Executive (CHE) designation.

Certified by:



CANADIAN COLLEGE OF
HEALTH LEADERS
COLLÈGE CANADIEN DES
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Program Themes & Modules



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Teams



Core concepts discussed in this theme include:

- The advantages, contexts, and challenges of teams in the healthcare sector
- Building a team culture and teaming
- Tools for addressing team challenges
- The fundamentals of coaching
- A deeper dive on conflict resolution

By the end of Teams, learners will be able to:

- 1. Describe the role of collaboration and diversity in innovatively addressing challenges*
- 2. Identify challenges to effective teamwork and collaboration*
- 3. Design strategies to improve working relationships and communication in teams*
- 4. Apply coaching strategies and questioning skills*

Results

By the end of Results, learners will be able to:

- 1. Evaluate the impact of intersectoral collaboration on health outcomes and its potential*
- 2. Describe the benefits of a holistic definition of health and healthcare, and analyze the contribution of varied social determinants of health*
- 3. Identify best practices for community-based health initiatives*
- 4. Examine challenges to culturally sensitive care and the opportunities presented by culturally informed care, especially in Indigenous contexts*



Core concepts discussed in this theme include:

- Healthcare challenges, inequities, and disparities in Canada
- Social determinants of health and Indigenous lenses
- Strategies for intersectoral collaboration
- Population health approaches and epidemiology
- Co-design and human-centred design
- A deeper dive on collective impact for wicked problems

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Value



Core concepts discussed in this theme include:

- The impact and challenges of achieving value
- How to achieve better value – examples and strategies
- Patient-centred care
- Innovation, piloting, and system sustainability
- Creating a quality improvement culture
- A deeper dive on policy development and implementation

By the end of Value, learners will be able to:

- 1. Express a rounded definition of value informed by the experience of various stakeholders within the Canadian healthcare system, including patients and families*
- 2. Apply knowledge of government financial and legislative processes towards influencing choices, budgets and priorities*
- 3. Identify strategies for leading a culture of improvement*
- 4. Compare the impacts of investment at various points in the care continuum, from upstream investments in the community to investments in acute and emergency care, rehabilitation and recovery*
- 5. Measure and evaluate the effectiveness of improvement strategies*

Service

By the end of Service, learners will be able to:

- 1. Evaluate current challenges to optimal care in the Canadian healthcare system, including the impact of provider-centric care on these challenges*
- 2. Analyze evidence-based practices to improve care across various settings*
- 3. Assess the interplay of culture, context, and strategy in the success of care improvement initiatives*
- 4. Identify care improvement strategies that may be impactful in one's own setting*



Core concepts discussed in this theme include:

- Obstacles to service improvement
- Institutional structures and systemic bias
- Patient- and family-centred healthcare
- Patient and provider safety
- Primary care and access to care
- Timely services and waitlists
- High-performing health systems
- A deeper dive on risk assessment and mitigation

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